

CLAIMS

What is claimed is:

- 5 1. A method for processing testing results of an upgrade version of a base application, said method comprising:
- enabling said user to test said upgrade version;
- 10 displaying a questionnaire regarding test results of said user, said questionnaire being designed to enable said user to input a predetermined number of possible answers;
- receiving answers to said questionnaire from said user;
- 15 assigning a quantitative value to each of said possible answers to provide a quantitative score for each question on said questionnaire; and
- 20 automatically evaluating said quantitative score for each of said questions to provide an indication of acceptability of said upgrade version.
2. The method as set forth in claim 1 wherein said
- 25 quantitative values are assigned in a manner to provide a lower total score for questionnaire answers more favorable to acceptability of said upgrade version.
3. The method as set forth in claim 2 wherein said upgrade
- 30 version is notified as being acceptable if said total score for said questionnaire is lower than a predetermined number.

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4. The method as set forth in claim 2 wherein said quantitative values are assigned in a manner to provide a higher total score for questionnaire answers more favorable to acceptability of said upgrade version.

5. The method as set forth in claim 4 wherein said upgrade version is notified as being acceptable if said total score for said questionnaire is higher than a predetermined number.

6. The method as set forth in claim 1 wherein detection of an answer indicating that said user experienced an inoperable condition during a test of said upgrade version is effective to provide a notice of non-acceptability of said upgrade version regardless of answers received for other questions in said questionnaire.

7. The method as set forth in claim 1 wherein a favorable total score for answers to said questionnaire is provided by a predetermined minimum number of testers before said upgrade version is indicated as being acceptable.

8. The method as set forth in claim 1 and further including:

detecting said indication of acceptability; and

automatically sending a predetermined message in response to said detecting.

9. The method as set forth in claim 8 wherein said predetermined message is sent by email.

10. The method as set forth in claim 8 wherein said predetermined message is sent to a designated address of a computer device.

5 11. The method as set forth in claim 8 wherein said predetermined message is sent to a wireless device.

12. A storage medium including machine readable coded indicia, said storage medium being selectively coupled to a
10 reading device, said reading device being selectively coupled to processing circuitry within a computer system, said reading device being selectively operable to read said machine readable coded indicia and provide program signals representative thereof, said program signals being effective
15 to enable processing of testing results of an upgrade version of a base application, said program signals being selectively operable for:

enabling said user to test said upgrade version;

20 enabling a display of a questionnaire regarding test results of said user, said questionnaire being designed to allow said user to input a predetermined number of possible answers;

25 enabling a receipt of answers to said questionnaire from said user;

30 assigning a quantitative value to each of said possible answers to provide a quantitative score for each question on said questionnaire; and

automatically evaluating said quantitative score for each of said questions to provide an indication of acceptability of said upgrade version.

- 5 13. The medium as set forth in claim 12 wherein said quantitative values are assigned in a manner to provide a lower total score for questionnaire answers more favorable to acceptability of said upgrade version.
- 10 14. The medium as set forth in claim 13 wherein said upgrade version is notified as being acceptable if said total score for said questionnaire is lower than a predetermined number.
- 15 15. The medium as set forth in claim 13 wherein said quantitative values are assigned in a manner to provide a higher total score for questionnaire answers more favorable to acceptability of said upgrade version.
- 20 16. The medium as set forth in claim 15 wherein said upgrade version is notified as being acceptable if said total score for said questionnaire is higher than a predetermined number.
- 25 17. The medium as set forth in claim 12 wherein detection of an answer indicating that said user experienced an inoperable condition during a test of said upgrade version is effective to provide a notice of non-acceptability of said upgrade version regardless of answers received for other questions in said questionnaire.
- 30 18. The medium as set forth in claim 12 wherein a favorable total score for answers to said questionnaire is provided by

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a predetermined minimum number of testers before said upgrade version is indicated as being acceptable.

19. The medium as set forth in claim 12 wherein said program
5 signals are further selectively operable for:

detecting said indication of acceptability; and

10 automatically sending a predetermined message in response to
said detecting.

20. The medium as set forth in claim 19 wherein said predetermined message is sent by email.

15 21. The medium as set forth in claim 19 wherein said predetermined message is sent to a designated address of a computer device.

20 22. The medium as set forth in claim 19 wherein said predetermined message is sent to a wireless device.

23. A system for processing testing results from testing an upgrade version of a base application, said system including:

25 a system bus;

a CPU device connected to said system bus; and

30 a memory device connected to said system bus, said memory device including program code, said program code being selectively accessible for enabling said user to test said upgrade version, said system being selectively operable for:

enabling a display on a user device of a questionnaire regarding test results of said user, said questionnaire being designed to allow said user to input a predetermined

5 number of possible answers;

enabling a receipt of answers to said questionnaire from said user;

10 assigning a quantitative value to each of said possible answers to provide a quantitative score for each question on said questionnaire; and

15 automatically evaluating said quantitative score for each of said questions to provide an indication of acceptability of said upgrade version.

20 24. The system as set forth in claim 23 wherein said quantitative values are assigned in a manner to provide a lower total score for questionnaire answers more favorable to acceptability of said upgrade version.

25 25. The system as set forth in claim 24 wherein said upgrade version is notified as being acceptable if said total score for said questionnaire is lower than a predetermined number.

30 26. The system as set forth in claim 23 wherein said quantitative values are assigned in a manner to provide a higher total score for questionnaire answers more favorable to acceptability of said upgrade version.

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27. The system as set forth in claim 26 wherein said upgrade version is notified as being acceptable if said total score for said questionnaire is higher than a predetermined number.

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28. The system as set forth in claim 23 wherein a favorable total score for answers to said questionnaire is provided by a predetermined minimum number of testers before said upgrade version is indicated as being acceptable.

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29. The system as set forth in claim 23 wherein said system is further selectively operable for detecting said indication of acceptability and automatically sending a predetermined message in response to said detecting.

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FOOTNOTES